MANAGED SECURE ENDPOINT

WHAT IS <u>NSI ADVANCE</u> MANAGED SECURE ENPOINT?

NSI Advance Managed Secure Endpoint implements

endpoint security to reducing device-level security risk.

#1 Monitoring

Receive System health monitoring and remediation - Automated monitoring and ticket generation with

SLAs to ensure maximum uptime with priority queuing and after hours P1 support. Monitoring and alerting on critical security vulnerabilities.

#2 Move, Add, Change

You also get Move, Add, Change, and Deletion services for endpoints and user accounts. Configuration changes, without changing the design of the network needed for day to day operations.

#3 Version Control, Software Updates, Patch Management, Code Upgrades

With *NSI ProCare Managed Secure Endpoint* your current version is always the NSI recommended version, applying updates/patches, and monitoring compliance.

#4 License Review

NSI Advance Managed Secure Endpoint provides a semi-annual review of license compliance and entitlement.

#5 Best Practice Review

Design and configuration review(s) based on NSI best practices Hardware End of Life Status Notifications of hardware EOLife/Support status changes.

ADVANCE MANAGED SERVICES

#6 Ticket Tracker Portal Access

Access to NSI's Ticket Tracker Portal for management of your account, devices, projects, and tickets.

#7 Business Alignment Meetings | Reporting

Regular cadence reviews of historical ticket, SLA performance, an reporting

#8 Network Documentation & Backups

Provides technology specific documentation and configuration/application back-ups.

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